Florence Academy

Certificate of completion

Md Shamsudhoha Ferdaus

Has completed the **Conflict Resolution and Complaints Handling** e-learning course delivered by Florence Academy on **23 February, 2025**

Candidate code: **RFQFZG**

You can verify this candidate by visiting https://academy.florence.co.uk/public/portfolio/verify



Dr Charles Armitage, CEO

Florence Academy is CPD accredited and CSTF aligned in the relevant courses.

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